Java is used in eCampus to upload files, take assessments, submit assignments, and operate Collaborate tools. If you are having problems using any of these items on your Mac, you should refer to the contents listed below.

There can be multiple reasons Java does not work correctly. Mac users should be using a supported browser version that is listed on the eCampus homepage. It is recommended you clear your browser cache and re-launch your web browser after completing the steps below. Please follow all the steps listed to ensure that Java functions properly.

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**What is Java?**
Java is an object oriented programming language from Oracle. It runs eCampus programs and applets, which is supported by multiple operating systems, such as Mac OS X. Some eCampus tools will not function properly without the correct version of Java installed.

**Step 1: Installing the Correct Version of Java**
On OS X 10.7 Lion and 10.8 Mountain Lion, users may run Java 6 or Java 7. The choice is up to the user as eCampus supports both versions. However, the latest version of Java 7 is recommended for Macs with OSX 10.7 and 10.8, as Java 6 will not function properly unless special configurations are made.

To make sure you have the latest version of Java, please follow the steps below.

2. Make sure your version of Java coincides with the recommended Java version posted on the eCampus website.
Step 2: Clearing the Java Cache

1. From the Apple menu, select System Preferences.

2. From the System Preferences screen, select Java.

3. In the Temporary Internet Files section of the General tab in the Java Control Panel, select Settings.
4. In the Temporary Files Settings window, select Delete Files.
5. In the Delete Files and Applications window, make sure that the top two boxes are checked and click OK.

You have now cleared your Java cache. Please keep the Java Control Panel open for the next step.

Step 3: Clearing Certificates

1. With the Java Control Panel already open from the previous step, click the Security tab.
2. In the Security tab of the Java Control Panel, select Manage Certificates.

3. In the Certificates window, click on the first item in the list then hold down Shift and click on the last item. This will highlight the entire list. Once they are all highlighted, click Remove.

Java should now function properly and the user should be able to access the eCampus tools that use it.