

Requirements:

- Webcam
- Microphone (internal or external)
- Google Chrome
- Chrome Proctorio Extension
- Photo ID (either a valid drivers license, passport, or school ID)

If assistance is needed adding the Chrome Browser or extension, please send an email to: support@proctorio.com or call phone support 1-866-948-9248.

Getting Set up

- When ready to take a proctored exam Google Chrome will need to be Installed.
- A small app will need to be added to Chrome. You only need to do this once. Download the Proctorio app [here](#)

Help and Support

- Proctorio makes it easy to get instant help and support.
- The fastest and easiest way to contact support is using "the shield" icon. (ADD ICON)
- The shield is only present on quiz pages after you install the extension.

FAQ's

Is someone watching me while I take my exam?

If the test requires video, audio, or screen capture, Proctorio will store that data and provide an automated suspicion report to your instructor. No Proctorio employee has access to this data.

Do I need a password to take my exam?

No. Proctorio integrates with eCampus, and you don't need a separate password to take a test.

Do I need to schedule my exam?

No. Since no live Proctor is used to monitor your test, you can take an exam at any time.